

Model withdrawal form

Annex I(B) to Directive 2011/83/EU on consumer rights. Complete and return this form only if you wish to withdraw from the contract.

To:

Banxs Technologies EOOD (trading as Skybyte)
Blvd. Alexander Malinov 31, Sofia 1000, Bulgaria
EIK 206285017 · VAT BG206285017
Email: contact@banxs.com

I/We hereby give notice that I/we withdraw from my/our contract of sale of the following goods/services:

Order number / eSIM ID	
Plan / Top-up purchased	
Date of order	
Date of receipt (if applicable)	
Name of consumer(s)	
Address of consumer(s)	
Email used at checkout	
Currency and amount paid	
Reason (optional)	
Signature (paper form only)	
Date	

Important — loss of right of withdrawal under Article 16(m) CRD. The 14-day right of withdrawal does not apply once performance of the digital service has begun with your prior express consent and your acknowledgement that you thereby lose your right of withdrawal. Activating your eSIM (i.e. registering it on a partner mobile network) constitutes such consent and acknowledgement, and the right of withdrawal expires at that moment. Before activation, the right may still be exercised within 14 days of purchase.

Skybyte will acknowledge receipt of a valid withdrawal notice without undue delay and refund the eligible amount within 14 days to the original payment method, in the original currency.